

## **QUALITY POLICY STATEMENT**

At M&N Containers Ltd we recognise that for us to be a successful and sustainable company Quality must be an integral part of every aspect of our business. We understand that we must deliver products and services that are safe, compliant and preferred by our consumers and customers. These general principles are essential for the achievement of our ambition to be recognized and trusted as a leading drum reconditioner.

Our commitment is to never compromise on the safety, compliance and quality of our products and services. This requires everybody in the business to be engaged; to understand their responsibility in achieving our quality objectives and to be empowered to take action in order to protect our customers and the environment.

Our Quality Policy summarizes the essential elements of our commitment for excellence and includes:

- Fostering a quality culture with the objective of developing, manufacturing and providing products and services with zero defects that are trusted and preferred by our customers;
- Complying with applicable legal and other relevant requirements;
- Continually improving the quality management system to guarantee product safety, prevent quality incidents and eliminate defects through the review of quality objectives and results;
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training and coaching, supervision and effective communication

We implement the Quality Policy through the application of our integrated Management System and recognise that teamwork, engagement, ownership and support by everyone are vital for achieving our quality objectives. In this context, we are committed to providing the required leadership, management and resources and we will ensure that the Quality Policy is reviewed annually and communicated to all employees. It is publicly available through our website, or as may be reasonably requested by any interested party.

Quality is about trust. Each and every one of us has the power to influence this trust through our dedication to the quality of our products and through our passion and leadership.

**Managing Director:**  
Michael Barrett

**SIGNED COPY HELD**

**Date:**03/12/2024  
[annual review]